

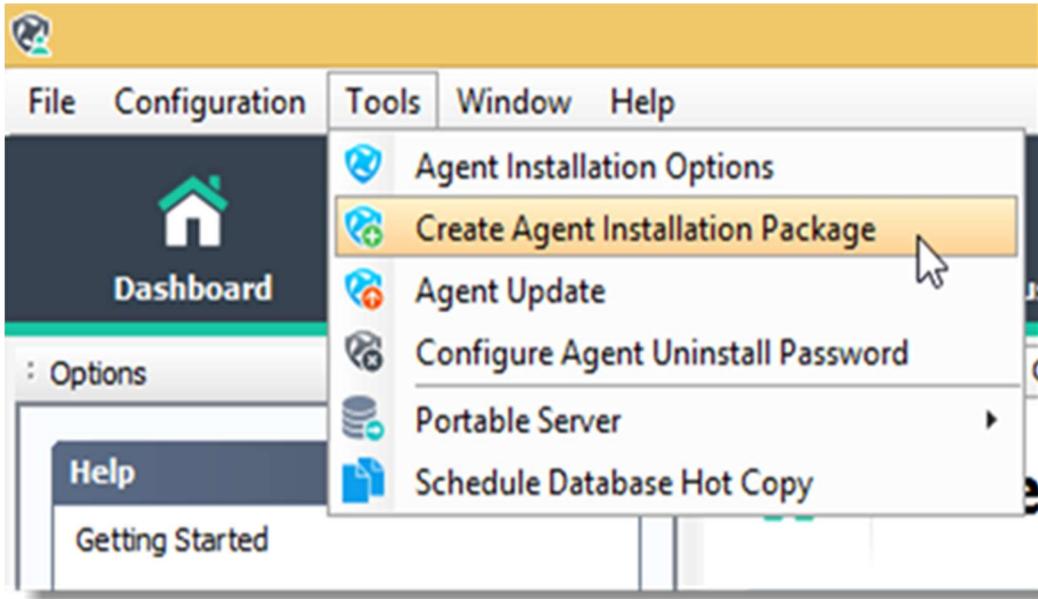
Building an unattended User Agent deployment package

An unattended targeted User Agent installation package may be created in the Control Center by the Cibecs administrator. A targeted `.msi` package can be used for manual or automated deployment. You should use the un-targeted `agent.msi` package which accompanies the Cibecs solution pack to create the targeted package.

NOTE: *Deploying an untargeted `.msi` file on your network is not ideal as the User Agent will start up and prompt the user for a server hostname.*

To build a target User Agent package for your Cibecs Server:

1. Launch the Control Center.



2. Click the **Tools** menu then select the **Create Agent Installation Package** option.

Create Agent Installation Package

Create an unattended installation package
Creates a package that requires no input from the user

You can make an unattended installation package to send to users by email, place into a shared folder or publish to an internal website.

Cibecs User Agent package
Version: 8.0.0.33
les (x86)\Cibecs Continuity\Installation Files\agent.msi **Browse**

Package configuration

Backup server hostname: CibecsServer

Backup server ports: Server: 8443 Updates: 8080

Suppress Agent desktop icon:

Silent setup:

Auto start:

[Configure Agent Uninstall Password](#)
You can prohibit users from uninstalling the User Agent by configuring an uninstallation password.

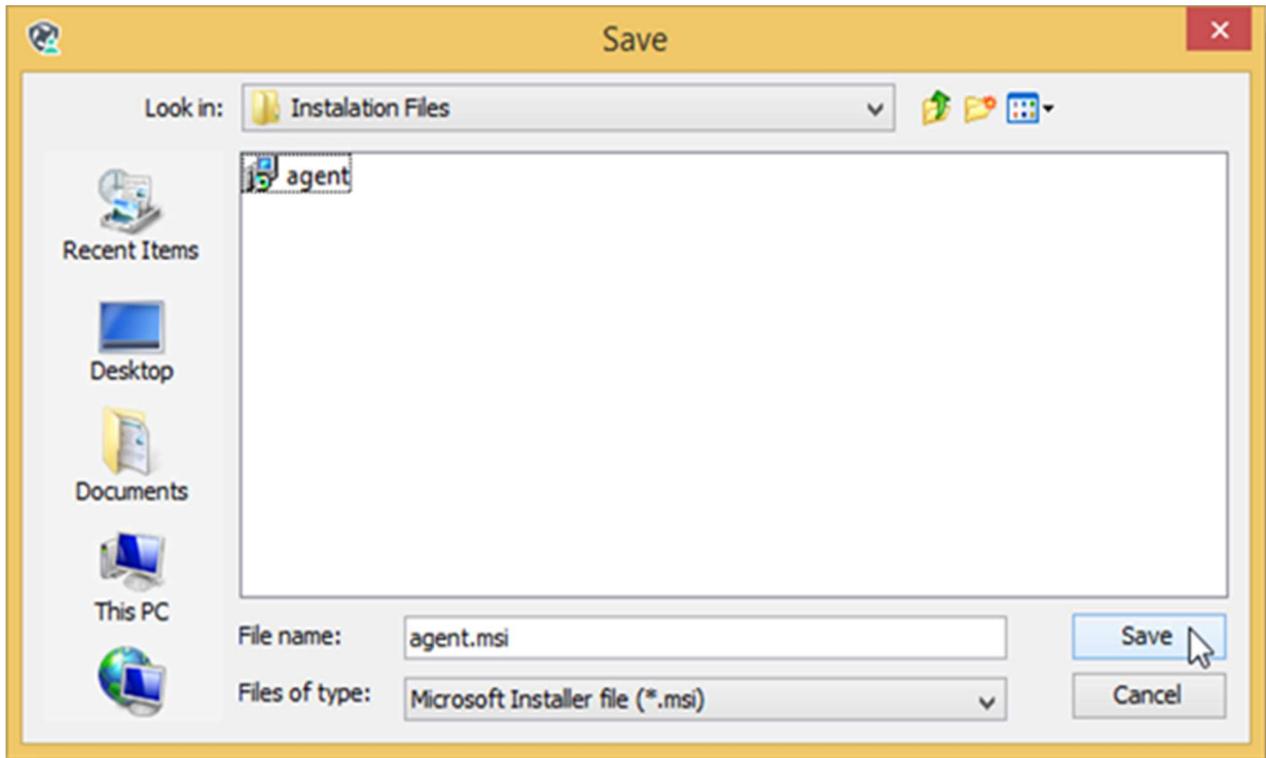
Create Package **Close**

3. Click **Browse** to locate and select the un-targeted User Agent *.msi*, This file should be found at the location where you saved the downloaded files of the Cibecs solution pack.
4. The *Hostname* or *IP address* of the Cibecs Server you are currently logged into will be inserted into the *Backup server hostname* field, by default. The targeted User Agent *.msi* will be associated to this host server.

NOTE: To associate the User Agent *.msi* to another server, enter the *Hostname* or *IP address* of the Cibecs Server to which you want to associate the Agent.

5. Specify the communication **port numbers** if it has been modified during the Cibecs server installation. Default Server port: 8443 and Default Updates port: 8080
6. You have the option to remove the User Agent icon from the user's desktop if you do not want to make the user aware of the installation of the application. Check the box next to **Suppress Agent desktop icon**.

7. If you want to specify an uninstall password for User Agents connection to this server then you may click on the **Configure Agent Uninstall Password**.
 - Users can be prohibited from uninstalling the User Agent by configuring an uninstallation password. This option applies to all groups, users and policies.
 - Check the **Require password** for uninstall checkbox and specify the password.
 8. Click the **Create Package** to proceed.
- Creating the User Agent deployment package
1. Browse and select the **Save** location.



NOTE: The file name and location of the targeted User Agent Installation package defaults to the location of the un-targeted installation file and now has the server name appended to the end of the file name.

It is recommended that you save the targeted .msi file to a network share so that it may be accessed by all workstations on the network.

2. Click **Save** to create the installation package in the selected location.